

# OSPAR Audited Outsourced Service Providers



Updated: 6 October 2021

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
1	1-Net Singapore Pte Ltd	Data Center Co-location Service	1 May 2019 to 30 Apr 2020	2-Dec-20
2	Aceville Pte. Ltd.	Cloud Services	1 Apr 2020 to 31 Mar 2021	28-May-21
3	Advantage Health Benefits Pte Ltd	Third-party administration (panel and non-panel claims processing)	1 Oct 2019 to 31 Mar 2020	5-Feb-21
4	AETOS Security Management Pte Ltd	Cash-In-Transit & Self-Service Banking Services	1 Jan 2020 to 30 Jun 2020	16-Mar-21
5	Alliance Healthcare Group Limited	Medinet Services	1 Jun 2020 to 31 May 2021	24-Sep-21
6	Amazon Web Services, Inc.	Cloud Services	1 Apr 2020 to 31 Mar 2021	1-Jul-21
7	Amequity Pte Ltd	Credit Collection Services	1 Jun 2018 to 31 May 2019	27-Sep-19
8	Archture Sdn Bhd	Personal Loan Telemarketing Services	1 Jan 2019 to 31 Dec 2019	4-Dec-20

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9	Alibaba Cloud (Singapore) Private Limited	Cloud Services	1 Nov 2019 to 31 Oct 2020	31-Dec-20
10	Avaloq Sourcing Asia Pacific (Singapore) Pte Ltd	Banking Operations, Application Management and IT Operations	1 Jan 2020 to 31 Dec 2020	10-Feb-21
11	AxiomSL Cloud Solutions Ltd	Managed Cloud Services	1 Jun 2019 to 30 Nov 2019	5-Feb-20
12	AXS Pte Ltd	Payment Services	1 Apr 2020 to 31 Mar 2021	10-Jun-21
13	Azqore SA	Banking Operations Processing	1 Jan 2020 to 31 Dec 2020	26-Feb-21
14	Boardroom Business Solutions Pte. Ltd.	Payroll Processing Services	1 Jul 2020 to 30 Jun 2021	3-Aug-21
15	Bottomline Technologies Pte Ltd	Provision of Swift Service Bureau	1 Apr 2020 to 31 Mar 2021	2-Jul-21
16	Brink's Singapore Pte Ltd	Cash Management Services	1 Jan 2020 to 31 Dec 2020	12-Mar-21

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17	BT Singapore Pte Ltd	Security - Connectivity Services	1 Dec 2019 to 30 Nov 2020	17-Mar-21
	BT Singapore Pte Ltd	Connect - Connectivity Services	1 Dec 2019 to 30 Nov 2020	17-Mar-21
	BT Singapore Pte Ltd	Radianz - Connectivity Services	1 Dec 2019 to 30 Nov 2020	17-Mar-21
18	C & P Infobank Pte Ltd	Records Storage Services	1 Nov 2019 to 31 Oct 2020	30-Jun-21
19	CCRManager Pte Ltd	Digital Trade Finance Services	1 May 2019 to 30 Apr 2020	28-Oct-20
20	Certis Cisco Secure Logistics Pte Ltd	Cash replenishment at ATMs, cash and valuable collection & delivery, cash processing and same day crediting services	1 Dec 2019 to 30 Nov 2020	18-Dec-20
21	Cognizant Technology Solutions Asia Pacific Pte Ltd	Application Support (Run-the-Bank)	1 Jan 2020 to 31 Dec 2020	26-Mar-21
22	Collectius CMS (S) Pte Ltd	Credit Collection Services	1 Jul 2019 to 30 Sep 2020	17-Dec-20

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23	Crown Worldwide Pte Ltd	Storage & Records Management	1 Dec 2019 to 30 Nov 2020	28-Jan-21
24	Cyxtera Singapore Pte Ltd	Application Hosting Data Center Support - Power, Cooling, Infrastructure Disaster Recovery Support	1 Jan 2020 to 31 Dec 2020	12-Feb-21
25	DataPost Pte Ltd	Printing, Enveloping and Two-factor Authentication Token Storage and Fulfilment Services	1 Aug 2019 to 30 Jun 2020	23-Sep-20
26	Digital Singapore Jurong East Pte. Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Nov 2019 to 31 Oct 2020	5-Mar-21
27	Digital Singapore 1 Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Nov 2019 to 31 Oct 2020	5-Mar-21
28	Dodid Pte. Ltd.	Data Center Support – Power, Cooling, Infrastructure	1 Mar 2020 to 28 Feb 2021	9-Apr-21
29	DXC Technology Singapore Pte Ltd	Application Support, Maintenance and Management	1 Nov 2019 to 31 Oct 2020	26-Nov-20
30	DZH International Pte. Ltd.	Multi Channel Trading Platform Services	1 Dec 2019 to 31 May 2020	25-Sep-20

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31	Ensign Infosecurity Pte Ltd	Managed Security Services	1 Apr 2020 to 31 Mar 2021	7-Jun-21
32	eFusion Solutions Pte Ltd	Personal Loan and Credit Card Telemarketing Services	1 Jan 2019 to 31 Dec 2019	29-Oct-20
33	Equinix Singapore Pte Ltd	(SG1) Data Center Support - Power, Cooling, Infrastructure	1 Dec 2019 to 30 Nov 2020	9-Mar-21
	Equinix Singapore Pte Ltd	(SG2) Data Center Support - Power, Cooling, Infrastructure	1 Dec 2019 to 30 Nov 2020	9-Mar-21
	Equinix Singapore Pte Ltd	(SG3) Data Center Support - Power, Cooling, Infrastructure	1 Dec 2019 to 30 Nov 2020	9-Mar-21
	Equinix Singapore Pte Ltd	(SG4) Data Center Support - Power, Cooling, Infrastructure	1 Dec 2019 to 30 Nov 2020	9-Mar-21
34	Excelity Global Solutions Pte Ltd	Payroll and Staff Benefits Administration Services	1 Jan 2020 to 31 Oct 2020	26-Feb-21
35	Excelity Singapore Pte Ltd	Payroll and Staff Benefits Administration Services	1 Jan 2020 to 31 Oct 2020	26-Feb-21

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36	Experian Credit Services Singapore Pte Ltd	Credit Collection Services	1 Jun 2019 to 30 Sep 2020	15-Jan-21
37	First Advantage Pte Ltd	Employees Background Screening Services	1 Apr 2020 to 30 Sep 2020	8-Dec-20
38	First Data (Singapore) Pte Ltd	Application Support, Maintenance and Management	1 Feb 2020 to 31 Dec 2020	20-Aug-21
39	FIS Derivatives Utility Services (Singapore) Pte. Ltd.	Financial and Wealth Management Services	1 Jan 2019 to 31 Dec 2019	30-Oct-20
40	FNZ (Singapore) Pte. Ltd.	Wealth Management Services	1 Nov 2019 to 31 Dec 2020	21-May-21
41	Frontier e-HR Pte Ltd	Outsourced Payroll Services	1 Jan 2020 to 30 Jun 2020	30-Mar-21
42	Fuji Xerox Singapore Pte Ltd	Outbound Print Process	01 Nov 2019 to 31 Oct 2020	30-Nov-20
43	Genesis Networks Pte Ltd	Disaster Recovery and Managed IT Services	1 Jan 2020 to 31 Dec 2020	12-Jul-21

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44	Google LLC	Cloud Platform Service	1 May 2020 to 30 Apr 2021	29-Jul-21
		Cloud Services - Workspace formerly known as G-Suite	1 May 2020 to 30 Apr 2021	29-Jul-21
45	HCL Singapore Pte Ltd	Application Support, Maintenance & Management	1 Oct 2019 to 30 Sep 2020	1-Mar-21
46	Hello Technology Pte Ltd	Enterprise Message Transmission Services	1 May 2019 to 30 Apr 2020	29-Sep-20
47	Huawei Software Technologies Co., Ltd.	Cloud Services	1 Oct 2019 to 30 Sep 2020	8-Dec-20
48	Humanica Asia Pte Ltd	Payroll Processing Services	1 May 2019 to 30 April 2020	22-Jan-21
49	IBM Singapore Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Jan 2020 31 Dec 2020	24-Mar-21
50	IDEMIA Singapore Pte. Ltd.	Card Personalisation Services	1 Apr 2020 to 31 Mar 2021	13-Aug-21

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51	iHug Consultancy Pte Ltd	Personal Loan Telemarketing Services	1 Jan 2019 to 31 Dec 2019	4-Dec-20
52	Impetus Conceptus Pte Ltd	Confidential documents collection and destruction services	1 Jan 2020 to 31 Dec 2020	31-Mar-21
53	Infosys Compaz Pte. Ltd. (Formerly known as Trusted Source Pte. Ltd.)	Managed IT Services	1 Jan 2020 to 31 Dec 2020	31-Mar-21
54	Integrated Health Plans Pte Ltd	Third-party administration (panel and non-panel claims processing)	1 Oct 2019 to 31 Mar 2020	5-Feb-21
55	Integrated Health Plans (Malaysia) Sdn Bhd	Third-party administration (panel and non-panel claims processing)	1 Oct 2019 to 31 Mar 2020	5-Feb-21
56	In-Touch Singapore Pte Ltd	Mailroom, Messaging & Local Courier Services	1 Jan 2019 to 31 Dec 2019	30-Jun-20
57	IPSOS Pte Ltd	Market Research Provider and Management Consultancy	3 May 2019 to 31 Oct 2019	9-Jun-20
58	Iron Mountain Data Centre Pte Limited	Data Center Support - Power, Cooling, Infrastructure	1 Jul 2019 to 30 Jun 2020	30-Oct-20



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59	Iron Mountain Singapore Pte. Ltd.	Archival & Records Management	1 Sep 2019 to 31 Aug 2020	27-Oct-20
60	KDDI Singapore Pte Ltd	Data Centre, Wired telecommunications network operation and other telecommunication activities	1 Dec 2019 to 31 May 2020	13-Nov-20
61	Keppel DC Singapore 1 Pte Ltd	Data Center 1 - Support Power, Cooling, Infrastructure	1 Nov 2019 to 31 Oct 2020	9-Feb-21
62	Keppel DC Singapore 2 Pte Ltd	Data Center 2 - Support Power, Cooling, Infrastructure	1 Nov 2019 to 31 Oct 2020	9-Feb-21
		Data Center 4 - Support Power, Cooling, Infrastructure	1 Nov 2019 to 31 Oct 2020	9-Feb-21
63	Logistics Security Solutions Pte. Ltd.	Cash Transportation	1 Apr 2019 to 30 Sep 2019	22-Jan-20
64	Lumen Technologies Singapore Pte Ltd (Previously known as CenturyLink Technology Singapore Private Limited)	Managed Hosting and Cloud Service	1 Jan 2020 to 31 Dec 2020	5-May-21
65	Maples Fund Services (Singapore) Pte. Ltd.	Fund Administration and Client Accounting Services	1 Jan 2020 to 31 Dec 2020	7-May-21

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66	Medialink Printing Services Pte Ltd	Bank Statements, Mailers & Advices - Printing & Enveloping Inventory Management, Warehousing & Mailing - 2FA token Issuance/Mailing of 2FA tokens Letter Shopping Services Email Marketing	1 Jul 2019 to 30 Jun 2020	9-Feb-21
67	Microsoft Regional Sales Pte Ltd	Cloud Services for Microsoft Azure, Microsoft Dynamics 365 and Data Centers	1 Apr 2019 to 31 Mar 2020	15-Jul-20
68	Mitsui-Soko (Singapore) Pte Ltd	Document Management Services	1 Jun 2019 to 31 May 2020	3-Sep-20
69	Mizuho Information & Research Institute Asia Pte. Ltd.	System Development and Maintenance Services	1 May 2020 to 30 April 2021	2-Jul-21
70	NCR Singapore Pte. Ltd.	ATM Support Services	1 Nov 2019 to 31 Oct 2020	30-Nov-20
71	NCS Pte Ltd	Data Center Support (Bedok) - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support	1 Apr 2020 to 31 Mar 2021	18-Jun-21
72	NETS Solutions Pte. Ltd. (previously known as BCS Information Systems Pte Ltd)	Lock Box Processing & Outward Clearing	1 Jun 2019 to 31 May 2020	4-Jan-21
73	Network for Electronic Transfers (Singapore) Pte Ltd	Card Personalisation Services	1 Jul 2019 to 30 Jun 2020	4-Dec-20

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74	NEX CorporateIT Pte Ltd	Private Enterprise Cloud Services	1 Apr 2019 to 31 Mar 2020	13-Jul-20
75	NTT Singapore Pte Ltd	Data Centre Co-location Service	1 Oct 2019 to 30 Sep 2020	22-Dec-20
76	NTT Singapore Solutions Pte Ltd	Cloud Services	1 Nov 2018 to 31 Oct 2019	22-Apr-20
		Managed Services for Enterprise Networks	1 Nov 2018 to 31 Oct 2019	22-Apr-20
		Managed Services for Data Centres	1 Nov 2018 to 31 Oct 2019	22-Apr-20
77	Numerix Singapore Pte. Ltd.	Managed Software Services	1 Jan 2020 to 30 Jun 2020	8-Oct-20
78	Orange Gum Pte Ltd	Enterprise Messaging Services	1 Jul 2018 to 31 Dec 2018	22-Apr-19
79	Pico (Singapore) Pte. Ltd.	Information Technology Managed Services	1 Jun to 2020 to 30 Nov 2020	9-Jun-21

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80	Pinnacle Credit Services Pte Ltd	Credit Collection Services	1 Jul 2019 to 31 Dec 2020	11-Feb-21
81	Planar Investments Pte Ltd	Application Maintenance, Support and Management	15 Aug 2019 to 15 Feb 2020	17-Jul-20
82	PriceWaterhouseCoopers CM Services Pte Ltd	Payroll and Benefits Processing Services	1 Jan 2020 to 31 Dec 2020	23-Mar-21
83	PricewaterhouseCoopers Singapore Pte. Ltd	Tax Compliance Services	1 Jul 2018 to 31 Dec 2019	28-Jul-20
84	Refinitiv Asia Pte Ltd	Benchmarking Calculation Services	1 Jul 2019 to 30 Jun 2020	18-Dec-20
85	Secura Singapore Pte Ltd	Cheque Books, Promotion Cheques and Account Statements Printing	1 Oct 2019 to 30 Sep 2020	12-Dec-20
86	Shred-It Singapore Pte Ltd	Paper Shredding and Media Destruction Services	1 Jan 2020 to 31 Dec 2020	11-Jun-21
87	Singapore Mint Private Limited	Manufacturing and Processing of coin services	1 Jan 2020 to 31 Jul 2020	19-Feb-21

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88	Singapore Telecommunications Ltd	(KCTC 1 and KCTC 2) Data Center Support - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support	1 Apr 2020 to 31 Mar 2021	15-Jul-21
	Singapore Telecommunications Ltd	(DC West) Data Center Support - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support	1 Apr 2020 to 31 Mar 2021	15-Jul-21
89	Singtel Cyber Security (Singapore) Pte Ltd	Managed Security Services	1 July 2019 to 31 Dec 2019	6-Nov-20
90	Stone Forest Accountserve Pte Ltd	Payroll Processing Services	1 Oct 2019 to 30 Sep 2020	16-Feb-21
91	Stone Forest IT Pte Ltd	Application Support, Maintenance & Management Infrastructure Services	1 Oct 2019 to 30 Sep 2020	29-Jan-21
92	STT Tai Seng Pte Ltd	Data Center Support - Power, Cooling Infrastructure	1 Jan 2020 to 30 Sep 2020	23-Apr-21
93	Strateq (Singapore) Pte Ltd	Disaster Recovery and Business Continuity Services	1 Sep 2019 to 31 Aug 2020	18-Mar-21
94	Tata Consultancy Services Asia Pacific Pte Ltd	Managed Services to Banks operating in Singapore	1 Jun 2018 to 31 May 2019	21-Aug-19
95	Tay Paper Recycling Pte Ltd	Secure Destruction Services	1 Jan 2020 to 31 Dec 2020	1-Jun-21
96	Telekomunikasi Indonesia International Pte Ltd	Data Center Support - Power, Cooling Infrastructure	1 July 2019 to 31 Dec 2019	26-Nov-20

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97	Thales DIS (Singapore) Pte. Ltd.	Card Personalisation Services	1 Oct 2019 to 30 Sep 2020	1-Apr-21
98	The Japan Research Institute, Limited - Singapore Branch	Information Technology Managed Services	1 Jul 2019 to 30 Jun 2020	29-Jan-21
99	Thomas Carlington & Associates Pte. Ltd.	Credit Collection Services	1 Jun 2019 to 30 Sep 2020	9-Dec-20
100	TMF Singapore H Pte Ltd	Payroll & Staff Benefits Administration Services	1 Dec 2019 to 30 Nov 2020	24-Dec-20
101	Toppan Forms (S) Pte Ltd	Printing Services	1 Mar 2020 to 28 Feb 2021	16-Jun-21
102	Toppan Security Printing Pte Ltd.	Security Printing Services (e.g. Cheque and Statement Printing)	1 Jul 2019 to 30 Jun 2020	9-Apr-21
103	Transnational Supply Chain Logistics Pte Ltd	Mailroom Services	1 May 2020 to 30 Apr 2021	18-Aug-21
104	Tricor Payroll Services Pte Ltd	Payroll and Staff Benefits Administration Services	1 Jul 2019 to 30 Jun 2020	2-Dec-20
105	Tricor Singapore Pte Ltd	Payroll and Staff Benefits Administration Services	1 Jul 2019 to 30 Jun 2020	2-Dec-20
106	Venture Media Consultancy Pte Ltd	Personal Loan, Telemarketing Services	1 Jan 2019 to 31 Dec 2019	4-Dec-20

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107	Victor Buck Services Asia Pte Ltd	Bank Statements, Mailers & Advices - Printing & Enveloping	1 Jan 2019 to 31 Dec 2019	5-Jan-21

**Note:** More details on the activities of OSPAR audited OSPs as well as OSPs that are undergoing OSPAR audit are available in the ABS OSP Registry. The ABS OSP Registry is only accessible to ABS members.