

Dear Editor

We refer to Mr Lim Poh Seng's letter "For convenience's sake, have multi-bank ATMs (Sept 6) and note his suggestion to have multi-bank ATMs to provide customer convenience.

However, such a decision involves evaluating cost structures and integrating operating platforms, which is a commercial decision best left to each of the retail banks operating here.

We thank Mr Lim for his feedback.

Ong-Ang Ai Boon, Mrs
Director
The Association of Banks in Singapore