

Dear Editor

We refer to the letter from Mr Ashok Kumar J, "Let's link all ATMs" (TODAY, 7 July 2010).

Mr Kumar's suggestion to have a common ATM network to provide customer convenience is noted. However, such a decision involves evaluating cost structures, integrating operating platforms and considering whether an integrated network would yield more benefits than the current arrangement. It is a commercial decision that is best left to each of the retail banks operating in Singapore.

We thank Mr Kumar for his feedback.

Ong-Ang Ai Boon, Mrs
Director
The Association of Banks in Singapore