

Dear Editor

I refer to the letter from Miss Jane Chan, "Liability cap is good news, but make it simpler to report card loss" (ST Forum, 8 September 2009).

We wish to advise Miss Chan to consider signing up for the Credit Card Protection Plan (CPP) Hotline facility which is available with most card issuing banks. Once a cardholder signs up the CPP for one credit card, she may also include her other credit cards under the Hotline facility. In the event that she loses her credit card in Singapore or overseas, all she needs to do is to make one call and she could have all her other cards cancelled too.

Miss Chan may contact her card issuing bank(s) to find out more details about the CPP Hotline facility.

Ong-Ang Ai Boon, Mrs  
Director  
The Association of Banks in Singapore