

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
1	1-Net Singapore Pte Ltd	Data Center Co-location Service	1 May 2018 to 30 Apr 2019	2-Dec-19
2	Aceville Pte. Ltd.	Cloud Services	1 Oct 2019 to 31 Mar 2020	9-Jun-20
3	AETOS Security Management Pte Ltd	Cash-In-Transit & Self-Service Banking Services	1 Jan 2019 to 30 Jun 2019	11-Jun-20
4	Alliance Healthcare Group Limited	Medinet Services	1 Jun 2019 to 31 May 2020	16-Oct-20
5	Amazon Web Services, Inc.	Cloud Services	1 Apr 2019 to 31 Mar 2020	7-Jul-20
6	Amequity Pte Ltd	Credit Collection Services	1 Jun 2018 to 31 May 2019	27-Sep-19
7	Archture Sdn Bhd	Personal Loan Telemarketing Services	1 Jan 2018 to 31 Dec 2018	29-Mar-19
8	Alibaba Cloud (Singapore) Private Limited	Cloud Services	1 Dec 2018 to 31 Oct 2019	16-Jan-20

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
9	Assurity Trusted Solutions Pte Ltd	Application Support, Maintenance & Management Infrastructure Services	1 Nov 2017 to 31 Oct 2018	11-Nov-19
10	Avaloq Sourcing Asia Pacific (S) Pte Ltd	Software as a Service	1 Jan 2019 to 31 Dec 2019	13-Mar-20
11	AxiomSL Cloud Solutions Ltd	Managed Cloud Services	1 Jun 2019 to 30 Nov 2019	5-Feb-20
12	AXS Pte Ltd	Payment Services	1 Apr 2019 to 31 Mar 2020	16-Jun-20
13	Azqore SA	Banking Operations Processing	1 Jul 2019 to 31 Dec 2019	19-Mar-20
14	BCS Information Systems Pte Ltd	Lock Box Processing & Outward Clearing	1 Jun 2018 to 31 May 2019	12-Sep-19
15	Boardroom Business Solutions Pte. Ltd.	Payroll Processing Services	1 Jul 2019 to 30 Jun 2020	31-Jul-20
16	Bottomline Technologies Pte Ltd	Provision of Swift Service Bureau	1 Apr 2019 to 31 Mar 2020	21-Jul-20

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
17	Brink's Singapore Pte Ltd	Cash Management Services	1 Dec 2017 to 31 Dec 2018	4-Jan-19
18	BT Singapore Pte Ltd	Security - Connectivity Services	1 Dec 2018 to 30 Nov 2019	12-Mar-20
	BT Singapore Pte Ltd	Connect - Connectivity Services	1 Dec 2018 to 30 Nov 2019	12-Mar-20
	BT Singapore Pte Ltd	Radianz - Connectivity Services	1 Dec 2018 to 30 Nov 2019	12-Mar-20
19	C&P Infobank Pte Ltd	Records Storage Services	1 Nov 2018 to 31 Oct 2019	29-Jun-20
20	CCRManager Pte Ltd	Digital Platform Services	1 May 2018 to 30 Apr 2019	2-Sep-19
21	CenturyLink Technology Singapore Private Limited	Managed Hosting and Cloud Service	1 Jan 2019 to 31 Dec 2019	13-Apr-20
22	Certis Cisco Secure Logistics Pte Ltd	Cash replenishment at ATMs, cash and valuable collection & delivery, cash processing and same day crediting services	1 Dec 2018 to 30 Nov 2019	13-Feb-20

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
23	Cognizant Technology Solutions Asia Pacific Pte Ltd	Application Support (Run-the-Bank)	1 Oct 2018 to 31 Dec 2019	26-Mar-20
24	Collectius CMS (S) Pte Ltd	Credit Collection Services	1 Jul 2018 to 30 Jun 2019	1-Oct-19
25	Crown Worldwide Pte Ltd	Storage & Records Management	1 Dec 2018 to 30 Nov 2019	31-Dec-19
26	Cyxtera Singapore Pte Ltd	Application Hosting Data Center Support - Power, Cooling, Infrastructure Disaster Recovery Support	1 Jan 2019 to 31 Dec 2019	24-Jan-20
27	DataPost Pte Ltd	Printing, Enveloping and Two-factor Authentication Token Storage and Fulfilment Services	1 Aug 2019 to 30 Jun 2020	23-Sep-20
28	Digital Singapore Jurong East Pte. Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Nov 2018 to 31 Oct 2019	18-Dec-19
29	Digital Singapore 1 Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Apr 2019 to 31 Oct 2019	18-Dec-19
30	Dodid Pte. Ltd.	Data Center Support – Power, Cooling, Infrastructure	1 Mar 2019 to 29 Feb 2020	30-Mar-20

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
31	DXC Technology Singapore Pte Ltd	Application Hosting Business Continuity Disaster Recovery Support Infrastructure services	1 Dec 2018 to 30 Nov 2019	20-Dec-19
32	DZH International Pte. Ltd.	Multi Channel Trading Platform Services	1 Dec 2019 to 31 May 2020	25-Sep-20
33	Ensign Infosecurity Pte Ltd	Managed Security Services	1 Apr 2019 to 31 Mar 2020	28-May-20
34	eFusion Solutions Pte Ltd	Personal Loan and Credit Card Telemarketing Services	1 Jan 2018 to 31 Dec 2018	28-Feb-19
35	Equinix Singapore Pte Ltd	(SG1) Data Center Support - Power, Cooling, Infrastructure	1 Dec 2018 to 30 Nov 2019	3-Feb-20
	Equinix Singapore Pte Ltd	(SG2) Data Center Support - Power, Cooling, Infrastructure	1 Dec 2018 to 30 Nov 2019	3-Feb-20
	Equinix Singapore Pte Ltd	(SG3) Data Center Support - Power, Cooling, Infrastructure	1 Dec 2018 to 30 Nov 2019	3-Feb-20
36	Excelity Global Solutions Pte Ltd	Payroll and Staff Benefits Administration Services	1 Jan 2019 to 31 Oct 2019	24-Jul-20

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
37	Excelity Singapore Pte Ltd	Payroll and Staff Benefits Administration Services	1 Jan 2019 to 31 Oct 2019	24-Jul-20
38	Experian Credit Services Singapore Pte Ltd	Credit Collection Services	1 Jun 2018 to 31 May 2019	29-Nov-19
39	FIS Derivatives Utility Services (Singapore) Pte. Ltd.	Derivatives Utility Operations and Technology Services	1 Jan 2018 to 31 Dec 2018	20-Jun-19
40	FNZ (Singapore) Pte. Ltd.	Wealth Management Services	1 May 2019 to 31 Oct 2019	18-Mar-20
41	Fuji Xerox Singapore Pte Ltd	Outbound Print Service	01 Nov 2018 to 31 Oct 2019	27-Nov-19
42	Gemalto Pte Ltd	Card Personalisation Services	1 Oct 2017 to 30 Sep 2018	18-Mar-19
43	Genesis Networks Pte Ltd	Disaster Recovery Services	1 Jan 2018 to 31 Dec 2018	31-May-19
44	Google LLC	Cloud Platform Service	1 May 2019 to 30 Apr 2020	21-Jul-20

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
		Cloud Services - G Suite	1 May 2019 to 30 Apr 2020	22-Jul-20
45	HCL Singapore Pte Ltd	Application Support, Maintenance & Management	1 Apr 2019 to 30 Sep 2019	23-Jan-20
46	Hello Technology Pte Ltd	Enterprise Message Transmission Services	1 May 2019 to 30 Apr 2020	29-Sep-20
47	Huawei Software Technologies Co., Ltd.	Cloud Services	1 Apr 2019 to 30 Sep 2019	20-Jan-20
48	Humanica Asia Pte Ltd	Payroll Processing Services	1 Oct 2018 to 30 April 2019	11-Jul-19
49	IBM Singapore Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Jan 2019 to 31 Dec 2019	6-Apr-20
50	iHug Consultancy Pte Ltd	Personal Loan Telemarketing Services	1 Jan 2018 to 31 Dec 2018	29-Mar-19
51	Impetus Conceptus Pte Ltd	Confidential documents collection and destruction services	1 Jan 2019 to 31 Dec 2019	27-Mar-20

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
52	Infosys Compaz Pte. Ltd. (Formerly known as Trusted Source Pte. Ltd.)	Integrated Business Services: HR, Finance, Board and Technology Services, Payroll and staff benefits administration services	1 Jan 2018 to 31 Dec 2018	6-May-19
53	In-Touch Singapore Pte Ltd	Mailroom, Messaging & Local Courier Services	1 Jan 2019 to 31 Dec 2019	30-Jun-20
54	IPSOS Pte Ltd	Market Research Provider and Management Consultancy	3 May 2019 to 31 Oct 2019	9-Jun-20
55	Iron Mountain Data Centre Pte Limited	Data Center Support - Power, Cooling, Infrastructure	1 Jan 2019 to 30 Jun 2019	4-Nov-19
56	Iron Mountain Singapore Pte. Ltd.	Archival & Records Management	1 Sep 2018 to 31 Aug 2019	18-Oct-19
57	Keppel DC Singapore 1 Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Nov 2018 to 31 Oct 2019	16-Jan-20
58	Keppel DC Singapore 2 Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Nov 2018 to 31 Oct 2019	16-Jan-20
59	Keppel DC Singapore 4 Pte Ltd	Data Center Support - Power, Cooling, Infrastructure	1 Nov 2018 to 31 Oct 2019	16-Jan-20

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
60	Logistics Security Solutions Pte. Ltd.	Cash Transportation	1 Apr 2019 to 30 Sep 2019	22-Jan-20
61	Maples Fund Services (Singapore) Pte. Ltd.	Fund Administration and Client Accounting Services	1 July 2018 to 31 Dec 2018	19-Mar-20
62	Medialink Printing Services Pte Ltd	Bank Statements, Mailers & Advices - Printing & Enveloping Inventory Management, Warehousing & Mailing - 2FA token Issuance/Mailing of 2FA tokens Letter Shopping Services Email Marketing	1 Jul 2018 to 30 Jun 2019	13-Dec-19
63	Microsoft Regional Sales Pte Ltd	Cloud Services for Microsoft Azure, Microsoft Dynamics 365 and Data Centers	1 Apr 2019 to 31 Mar 2020	15-Jul-20
64	Mitsui-Soko (Singapore) Pte Ltd	Document Management Services	1 Jun 2019 to 31 May 2020	3-Sep-20
65	Mizuho Information & Research Institute Asia Pte. Ltd.	System Development and Maintenance Services	1 May 2018 to 30 April 2019	25-Jun-19
66	NCR Singapore Pte. Ltd.	Core Banking - BAU Support & Enhancement	1 Nov 2018 to 31 Oct 2019	6-Dec-19
67	NCS Pte Ltd	Data Center Support (Bedok) - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support	1 Jan 2018 to 31 Dec 2018	8-Nov-19

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
68	Network for Electronic Transfers (Singapore) Pte Ltd	Card Personalisation Services	1 Jul 2018 to 30 Jun 2019	10-Dec-19
69	NEX CorporateIT Pte Ltd	Private Enterprise Cloud Services	1 Apr 2019 to 31 Mar 2020	13-Jul-20
70	Ngai Heng Pte. Ltd.	Digital Printing and Mailing Services	1 Oct 2017 to 31 Mar 2019	30-Sep-19
71	NTT Singapore Pte Ltd	Data Centre Co-location Service	1 Oct 2018 to 30 Sep 2019	26-Nov-19
72	NTT Singapore Solutions Pte Ltd	Cloud Services	1 Nov 2018 to 31 Oct 2019	22-Apr-20
		Managed Services for Enterprise Networks	1 Nov 2018 to 31 Oct 2019	22-Apr-20
		Managed Services for Data Centres	1 Nov 2018 to 31 Oct 2019	22-Apr-20
73	Numerix Singapore Pte. Ltd.	Managed Software Services	1 Jan 2020 to 30 Jun 2020	8-Oct-20

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
74	Orange Gum Pte Ltd	Enterprise Messaging Services	1 Jul 2018 to 31 Dec 2018	22-Apr-19
75	Pinnacle Credit Services Pte Ltd	Credit Collection Services	1 Jul 2018 to 30 Jun 2019	17-Oct-19
76	Planar Investments Pte Ltd	Application Maintenance, Support and Management	15 Aug 2019 to 15 Feb 2020	17-Jul-20
77	PriceWaterhouseCoopers CM Services Pte Ltd	Payroll and Benefits Processing Services	1 Jan 2018 to 31 Dec 2018	29-Mar-19
78	PricewaterhouseCoopers Singapore Pte. Ltd	Tax Compliance Services	1 Jul 2018 to 31 Dec 2019	28-Jul-20
79	Refinitiv Limited	Benchmarking Calculation Services	1 Jul 2018 to 30 Jun 2019	25-Feb-20
80	Secura Singapore Pte Ltd	Cheque Books, Promotion Cheques and Account Statements Printing	1 Jul 2018 to 30 Sep 2019	10-Dec-19
81	Shred-It Singapore Pte Ltd	Paper Shredding and Media Destruction Services	1 Jan 2019 to 31 Dec 2019	11-Sep-20

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
82	Singapore Telecommunications Ltd	(KCTC 1 and KCTC 2) Data Center Support - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support	1 Jan 2018 to 31 Dec 2018	8-Nov-19
	Singapore Telecommunications Ltd	(DC West) Data Center Support - Power, Cooling, Infrastructure Business Continuity Disaster Recovery Support	1 Jul 2018 to 30 Jun 2019	8-Nov-19
83	Stone Forest Accountserve Pte Ltd	Payroll Processing Services	1 Sep 2018 to 30 Sep 2019	10-Feb-20
84	Stone Forest IT Pte Ltd	Application Support, Maintenance & Management Infrastructure Services	1 Sep 2018 to 30 Sep 2019	17-Jan-20
85	STT Tai Seng Pte Ltd	Data Center Support - Power, Cooling Infrastructure	1 Jan 2019 to 30 Sep 2019	19-Feb-20
86	Strateq (Singapore) Pte Ltd	Disaster Recovery and Business Continuity Services	1 Sep 2018 to 31 Aug 2019	25-Feb-20
87	Tata Consultancy Services Asia Pacific Pte Ltd	Managed Services to Banks operating in Singapore	1 Jun 2018 to 31 May 2019	21-Aug-19
88	Tay Paper Recycling Pte Ltd	Secure Destruction Services	1 Jan 2019 to 31 Dec 2019	6-Mar-20
89	Telekomunikasi Indonesia International Pte Ltd	Data Center Support - Power, Cooling Infrastructure	1 July 2018 to 31 Dec 2018	20-Mar-19
90	Thales DIS (Singapore) Pte. Ltd.	Card Personalisation Services	1 Oct 2018 to 30 Sep 2019	31-Mar-20

OSPAR Audited Outsourced Service Providers



Updated: 16 Oct 2020

S/N	Name of OSP	Nature of Services	Audit Period	Issue Date of OSPAR
91	The Japan Research Institute, Limited - Singapore Branch	Information Technology Managed Services	1 Jul 2017 to 30 Jun 2018	11-Sep-19
92	Thomas Carlington & Associates Pte. Ltd.	Credit Collection Services	1 Jun 2018 to 31 May 2019	29-Nov-19
93	TMF Singapore H Pte Ltd	Payroll & Staff Benefits Administration Services	1 Dec 2018 to 30 Nov 2019	20-Dec-19
94	Toppan Forms (S) Pte Ltd	Printing Services	1 Mar 2018 to 28 Feb 2019	9-May-19
95	Toppan Security Printing Pte Ltd.	Security Printing Services (e.g. Cheque and Statement Printing)	1 Jul 2018 to 30 Jun 2019	14-Feb-20
96	Tricor Payroll Services Pte Ltd	Payroll Processing Services	1 Jul 2018 to 30 Jun 2019	15-Jan-20
97	Tricor Singapore Pte Ltd	Payroll Processing Services	1 Jul 2018 to 30 Jun 2019	15-Jan-20
98	Venture Media Consultancy Pte Ltd	Personal Loan, Telemarketing Services	1 Jan 2018 to 31 Dec 2018	29-Mar-19
99	Victor Buck Services Asia Pte Ltd	Bank Statements, Mailers & Advices - Printing & Enveloping	1 Jan 2018 to 31 Dec 2018	14-Jun-19

Note: More details on the activities of OSPAR audited OSPs as well as OSPs that are undergoing OSPAR audit are available in the ABS OSP Registry. The ABS OSP Registry is only accessible to ABS members.